



# IBM Data Security Services for activity compliance monitoring and reporting

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## At a glance

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IBM Data Security Services for activity compliance monitoring and reporting helps you identify and respond to database vulnerabilities with such services as:

- Workshops
- Vulnerability management policy design
- Vulnerability management implementation
- Help desk support

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## Overview

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As the pressures of regulatory compliance continue to push organizations toward more established and accountable security measures, the importance of implementing a methodology for both addressing database vulnerability and monitoring the activities of privileged users is becoming increasingly apparent. IBM Data Security Services for activity compliance monitoring and reporting is designed to provide you with a comprehensive database security management and activity monitoring set of services to help you address today's dynamic vulnerability compliance and monitoring landscape. With this combination of managed database scanning services to detect both accidental and malicious violations of information use, you can have visibility into each area of potential exposure within your distributed network environment. IBM Data Security Services for activity compliance monitoring and reporting offers 13 services in two categories to help you with compliance monitoring and reporting:

- Professional services
- Managed services

For a complete list and description of IBM Data Security Services for activity compliance monitoring and reporting services components, refer to the Description section of this announcement.

### Availability date

March 4, 2008

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**Professional security services**

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- IBM Data Security Services for activity compliance monitoring and reporting — log analysis management requirements and planning workshop
  - Provides you with a format to gather information like:
    - List of databases and other sources to monitor
    - Specific regulations you may want to target
    - Log capture schedule
    - Alerting requirements
    - Archive schedule
  - Reviews the results with you and defines your solution
- IBM Data Security Services for activity compliance monitoring and reporting — log analysis management policy design
  - This service is designed to help you preplan and define your policies, and your deployment and technical policy priorities, before implementation planning and testing starts.
- IBM Data Security Services for activity compliance monitoring and reporting — log analysis management implementation
  - Hardware and network setup
  - IBM Tivoli® Insight Compliance Manager installation and configuration
  - Creation of application access
  - ID administration
  - Definition of application roles and privileges
  - Application of policies based on completed requirements form
  - Development of IBM Tivoli Insight Compliance Manager policies and generation of reports
- IBM Data Security Services for activity compliance monitoring and reporting — database vulnerability management requirements and planning workshop
  - Provides you with a format to gather information like:
    - IP addresses
    - Ports
    - List of databases by type and location
    - Scanning schedules
    - Policy gap analysis
    - What databases will be pen tested
    - What databases will be audited
  - Reviews the results with you and defines the number of licenses required
- IBM Data Security Services for activity compliance monitoring and reporting — database vulnerability management policy design
  - This service is designed to help you preplan and define your policies, and your deployment and technical policy priorities, before implementation planning and testing starts.
- IBM Data Security Services for activity compliance monitoring and reporting — database vulnerability management implementation
  - Hardware and network setup
  - Application Security Inc.'s AppDetective installation and configuration

- Creation of application access
- ID administration
- Definition of application roles and privileges
- Creation of baseline auditing and pen test reports
- Prioritization of found vulnerabilities
- Application of policies based on completed requirements form
- Development of IBM Tivoli Insight Compliance Manager policies and generation of reports
- Development and implementation of any custom policies
- Installation of any AppDetective updates

## **Managed security services**

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- IBM Data Security Services for activity compliance monitoring and reporting — log analysis management support desk
  - This service is designed to provide level 1 help desk support for IBM Tivoli Compliance Insight Manager based user services and includes:
    - Support desk based on agreed-to service level agreements
    - Support in local country language where applicable
    - Escalation of break-fix issues to IBM Tivoli level 2 or 3 for resolution
    - Management, tracking, and resolution of problems related to the solution
- IBM Data Security Services for activity compliance monitoring and reporting — log analysis management remediation and policy enforcement
  - This service is designed to provide you with the day-to-day operational support to run and manage the deployed log management and compliance monitoring solution. This management server is hosted in an IBM location and includes:
    - Policy design, implementation, and enforcement
    - Implementation, configuration, and maintenance of server and endpoint agent components
    - Level 1 end-user help desk support
- IBM Data Security Services for activity compliance monitoring and reporting — log analysis management monitoring, response and reporting
  - This service is designed to provide you with the day-to-day monitoring and response to critical events related to log management and compliance monitoring. It provides periodic reports, statistics, and alerts on policy violations.
- IBM Data Security Services for activity compliance monitoring and reporting — database vulnerability management support desk
  - This service is designed to provide level 1 help desk support for AppDetective based user services and includes:
    - Support desk based on agreed-to service level agreements
    - Support in local country language where applicable
    - Escalation of break-fix issues to Application Security Inc. level 2 or 3 for resolution
    - Management, tracking, and resolution of problems related to the solution
- IBM Data Security Services for activity compliance monitoring and reporting — database vulnerability management remediation and policy enforcement
  - This service is designed to provide you with the day-to-day operational support to run and manage the deployed database vulnerability management solution. This management server is hosted in an IBM location and includes:
    - Policy design, implementation, and enforcement
    - Implementation, configuration, and maintenance of server and endpoint agent

components

- Level 1 end-user help desk support
- IBM Data Security Services for activity compliance monitoring and reporting — database vulnerability management monitoring, response and reporting
  - This service is designed to provide you with the day-to-day monitoring and response to critical events related to database vulnerabilities. It provides periodic reports, statistics, and alerts on policy violations.
- IBM Data Security Services for activity compliance monitoring and reporting — database vulnerability management application maintenance
  - This service is designed to provide you with day-to-day application maintenance for an IBM- or customer-hosted service and includes:
    - IBM Hosted**
    - Support for the server application on the server
    - Installation of AppDetective product upgrades
    - Management of your backend database and storage needs
    - Server hardware and software upgrades
    - Migration to a new server

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## Prices

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For pricing information, contact your IBM representative.

### Trademarks

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