



# IBM Data Security Services for endpoint data protection

Description .....2  
Prices .....3

---

## At a glance

---

IBM Data Security Services for endpoint data protection helps you with your endpoint device security services such as:

- Software
- Consulting
- Implementation
- Support desk

---

## Overview

---

IBM Data Security Services for endpoint data protection is designed to address your needs for data security on user endpoint devices such as:

- Laptop computers
- Desktop computers
- Smart phones and personal digital assistants (PDAs)

The service includes the following components:

- Endpoint data security software solutions
- Consulting and implementation security services
- Annuity-based managed security services to help run and manage your day-to-day endpoint device operations
- Support services

For a complete list and description of the IBM Data Security Services for endpoint data protection service components, refer to the Description section of this announcement.

### Availability date

March 4, 2008

**Professional security services**

---

- IBM Data Security Services for endpoint data protection — endpoint encryption requirements and planning workshop
  - Objective of this workshop is to help you better understand your business, IT, and compliance requirements for data encryption on endpoint devices and start a high-level planning approach for deployment of your endpoint encryption solution.
- IBM Data Security Services for endpoint data protection — endpoint encryption policy design
  - This service is designed to help you preplan and define your encryption policies, and your deployment and technical policies priorities, before implementation planning and testing starts.
- IBM Data Security Services for endpoint data protection — endpoint encryption implementation
  - Designed to deliver a successful solution deployment in your environment which includes the following activities:
    - Solution architecture and design
    - Implementation planning and project management
    - Pilot preproduction and production server builds
    - Creation of technical policies and rule definition
    - Pilot rollout and test
    - Enterprise rollout and deployment
    - Help desk deployment
    - Training and skills transfer
- IBM Data Security Services for endpoint data protection — endpoint data loss protection requirements and planning workshop
  - Objective of this workshop is to help you better understand your business, IT, and compliance requirements for data loss prevention on endpoint devices and start a high-level planning approach for deployment of an endpoint data loss prevention solution.
- IBM Data Security Services for endpoint data protection — endpoint data loss protection discovery assessment
  - This service is designed to provide you with a core sample of your data to support a business case for a data loss protection solution or planning service or for the deployment of a data loss protection solution on your endpoint devices.
- IBM Data Security Services for endpoint data protection — endpoint data loss protection policy design
  - This service is designed to help you preplan and define your data loss protection policies, and your deployment and technical policies priorities, before implementation planning and testing starts.
- IBM Data Security Services for endpoint data protection — endpoint data loss protection implementation
  - Deliver a successful solution deployment in your environment which includes the following activities:
    - Solution architecture and design
    - Implementation planning and project management
    - Pilot preproduction and production server builds
    - Creation of technical policies and rule definition
    - Pilot rollout and test

- Enterprise rollout and deployment
- Help desk deployment
- Training and skills transfer

## **Managed security services**

---

- IBM Data Security Services for endpoint data protection — endpoint encryption support desk
  - This service is designed to provide level 1 support desk for PGP Corporation products and components, and includes:
    - Support desk based on agreed-to service level agreements
    - Support in local country language where applicable
    - Escalation of break-fix issues to PGP Corporation level 2 or 3 for resolution
    - Management, tracking, and resolution of all problems related to the solution
- IBM Data Security Services for endpoint data protection — endpoint data loss protection support desk
  - This service is designed to provide level 1 support desk for Verdasys Inc. products and components, and includes:
    - Support desk based on agreed-to service level agreements
    - Support in local country language where applicable
    - Escalation of break-fix issues to Verdasys Inc. level 2 or 3 for resolution
    - Management, tracking, and resolution of all problems related to the solution
- IBM Data Security Services for endpoint data protection — endpoint data loss protection remediation and policy enforcement
  - This service is designed to provide you with the day-to-day operational support to run and manage the deployed data loss protection solution for your endpoint devices. This management server is hosted in an IBM location and includes:
    - Policy design, implementation, and enforcement
    - Implementation, configuration, and maintenance of server and endpoint agent components
    - Product support desk
- IBM Data Security Services for endpoint data protection — endpoint data loss protection monitoring, response and reporting
  - This service is designed to provide you with the day-to-day monitoring and response to critical events of your endpoint data loss protection solution and includes the following activities:
    - Monitoring and response of end-user endpoint data policy violations
    - Input to your policy design team to cover updates, refinements, and/or new requirements to your policies
    - Periodic reports on compliance to policy and end-user violations

---

## **Prices**

---

For pricing information, contact your IBM representative.

---

This announcement is provided for your information only. For additional information, contact your IBM representative, call 800-IBM-4YOU, or visit the IBM home page at: <http://www.ibm.com>